

# Jobs, Economy and Trade

## Status of Recommendations

Total Recommendations	Status of Recommendations			
	Ready for Assessment	Not Ready for Assessment	>3 Years	<3 Years
3	0	3	0	3

## Recommendation summary (by report, newest to oldest)

Report Title	Number of Recommendations
<ul style="list-style-type: none"> <li> <b>Critical Worker Program—March 2023</b> <ul style="list-style-type: none"> <li>Complete payment verification processes</li> </ul> </li> </ul>	1
<ul style="list-style-type: none"> <li> <b>Small and Medium Enterprise Relaunch Grant Program—November 2022</b> <ul style="list-style-type: none"> <li>Complete eligibility verification of approved applications</li> </ul> </li> </ul>	1
<ul style="list-style-type: none"> <li> <b>Indigenous Economic Participation—May 2022</b> <ul style="list-style-type: none"> <li>Improve performance reporting process</li> </ul> </li> </ul>	1
<b>Total</b>	<b>3</b>

## Detailed recommendation list (by report, newest to oldest)

Recommendation	When	Status
<p><b>DEPARTMENT</b> Critical Worker Benefit Program:</p> <p><b>Complete payment verification processes</b></p> <p>We recommend that the Department of Jobs, Economy and Trade, as program lead, coordinate and complete processes to verify approved critical workers received their benefit payment.</p> <p><b>Consequences of not taking action:</b> The design of the program resulted in a significant program risk as payments were not made directly to the benefit recipient, as normally is done. If the department does not complete payment verification processes, it will not be able to provide reasonable assurance that critical workers approved for the benefit, received it.</p>	March 2023, p. 11	<b>Not Ready for Assessment</b>

Recommendation	When	Status
<p><b>DEPARTMENT</b> Small and Medium Enterprise Relaunch Grant Program:</p> <p><b>Complete eligibility verification of approved applications</b></p> <p>We recommend the Department of Jobs, Economy and Trade complete processes to verify the eligibility of approved applications.</p> <p><b>Consequences of not taking action:</b> Without completing analysis of both high and low risk applications, the department cannot provide reasonable assurance the majority of program applications were valid and the applicants were eligible. In addition, the department does not have a complete picture of lessons learned that should be considered in designing and delivering future government grant programs.</p>	<p>November 2022, p. 98</p>	<p><b>Not Ready for Assessment</b></p>
<p><b>DEPARTMENT</b> Indigenous Economic Participation:</p> <p><b>Improve performance reporting process</b></p> <p>We recommend that the Department of Jobs, Economy and Trade improve its performance reporting process for its First Nations Training to Employment and Aboriginal Training to Employment programs by:</p> <ul style="list-style-type: none"> <li>• updating program performance measures and targets</li> <li>• analyzing program performance including the reporting it receives from funding recipients, to compare to user needs, planned results and program costs</li> <li>• reporting its analysis of program results and achievement of the ministry desired outcome, including lessons learned</li> </ul> <p><b>Consequences of not taking action:</b> Without robust processes to measure, monitor and report on program results, management and stakeholders may not have the information they need to assess whether the programs are achieving planned results and to make decisions that support what’s working well and identify the changes needed for what’s not working well.</p>	<p>May 2022, p. 18</p>	<p><b>Not Ready for Assessment</b></p>